Network Advisory Committee

Meeting Minutes

June 22, 2010 1:00 – 3:30 p.m.

Present:

Lisa Smith, ACCESS
Dale Santangelo, ACCESS
John LaPlante, ACCESS
Tom Davies, ACCESS
Nate Aldrich, East Liverpool
John Hopkinson, Yo. City
Jason Martin, Columbiana Exempted VS
Karen Marshall, MCESC Instructional Consultant
Dean Pagnotta, Springfield/Struthers
Greg Reeves, East Palestine
Kevin Stoklosa, Struthers City (MCESC/Lowellville)
Andrew Velchek, Mahoning ESC
Joe Warchol, Columbiana ESC

Absent:

Rich Denamen, ACCESS Board Katrina Moore, CCESC Instructional Consultant

New members Karen Marshall, Dean Pagnotta and Greg Reeves were welcomed to the Network Advisory Committee.

John LaPlante - Welcome

ACCESS is currently working toward the use of virtualized servers. Instead of replacing outdated server hardware, applications will be migrated to VM Servers running VMWare software. Presently, ACCESS supports approximately 38 physical and virtual servers in production. Virtualizing should allow this number, from a physical perspective, to be reduced by 2/3rds. Consideration is being given to offer VM Server space to districts at ACCESS for district services. District space will continue to be managed by district personnel. ACCESS will provide backup services.

John LaPlante shared that the ACCESS staff will begin testing the use of virtual desktops to deliver applications. Virtual Desktops easily deliver applications to desktops, as well as to mobile devices via RDP from any ISP network without having to be dependent on a physical desktop. If this project proves successful, it will be offered to districts.

The Committee was asked to look at trends and develop suggestions as to where Network Services should be focusing next year. Members were asked to consider this topic and bring their thoughts/ideas back to the next meeting for discussion.

ACCESS will sponsor an administrative User's Conference this fall. The NAC will develop the Network track consisting of 4 sessions approximately 1 hour and 10 minutes each. Committee members were asked to come up with ideas for session offerings as well as invitation distribution.

Network Services 2010 Survey Results – Overview

Lisa Smith facilitated an overview of the 2010 Network Services Survey. Members were provided with the detailed comments made during the survey. The question pertaining to Technology Coordinator meetings was discussed. Suggestions made included considering quarterly meetings, setting a set schedule in advance for all meetings (taking into consideration grading period timeframes), inviting techs to highlight technologies/applications in use in their districts, and keeping vendor presentations to the end of meetings.

The committee discussed tools that can be used to enhance communication between ACCESS and districts, especially during times of network issues/outages. Network Services will work with committee members to test out some of the suggested methods.

ACCESS After-Hours Survey

A copy of the After-Hours Survey conducted in March 2010 was distributed.

Student Email System - Microsoft Windows Live @EDU

Tom Davies and Dale Santangelo facilitated a discussion on the plan to implement a new student email system this summer.

Discussion points:

- Allow for custom domains domain names can be different from staff email accounts or
 if the same must have another level added to differentiate the two systems for delivery of
 email. Example: t.davies@accesslocalschools.org (staff)
 acc0102td@mascot.accesslocalschools.org (student)
- Consideration of student email naming convention Examples: acc1234AB, boar1234AB, firstname.lastname, lastname.firstname, etc.

More information will be forthcoming as this project progresses.

Internet Filter, LDAP & Enterprise Reporter, Delegated Administration

The ACCESS network team reviewed the LDAP features of the Internet filter and explained the use of the ACCESS LDAP in lieu of district AD to avoid having to push clients or policies to desktops for ease of management. Four districts have agreed to move forward with LDAP implementation. Updated information will be shared with districts since the process has changed from first introduced.

The Enterprise Reporter is a database that houses information reported by the filter. The database is searchable and permits a variety of reports to be generated. Two districts are presently testing out the delegated administration features.

ACTION ITEMS:

- What should we be focusing on next year? Research trends and develop suggestions.
- User's Conference Develop Network Track determine four sessions; decide who should be invited.
- Solicit ideas from peers that committee can discuss (for above items).

The meeting was adjourned...

Submitted by Lisa Smith